Demystifying DevOps for the IT Professional

Course Length: 1 day

Overview: A Bit About The Course
This highly interactive, results-focused workshop and facilitated discussion. Ideal for the senior IT Professional who needs to achieve a high level understanding of DevOps: “How and when to apply” and “Working with DevOps as an senior IT Professional”

Key Topics:

- What is DevOps?
- Why and when to use DevOps?
- The Business Value /Benefits
- Success Measures
- DevOps and:
  - ITSM
  - Agile
  - Lean
- Making DevOps Work:
  - Pre-requisites for success
  - Pitfalls to avoid
  - DevOps Practices
  - Transitioning to DevOps
    - Managing staff through the change
    - Culture and DevOps
    - Skills required
    - Types of tools