

Demystifying DevOps for the IT Professional

Course Length: 1 day

Overview: *A Bit About The Course*

This highly interactive, results-focused workshop and facilitated discussion. Ideal for the senior IT Professional who needs to achieve a high level understanding of DevOps: “How and when to apply” and “Working with DevOps as an senior IT Professional”

Key Topics:

- What is DevOps?
- Why and when to use DevOps?
- The Business Value /Benefits
- Success Measures
- DevOps and:
 - ITSM
 - Agile
 - Lean
- Making DevOps Work:
 - Pre-requisites for success
 - Pitfalls to avoid
 - DevOps Practices
 - Transitioning to DevOps
 - Managing staff through the change
 - Culture and DevOps
 - Skills required
 - Types of tools