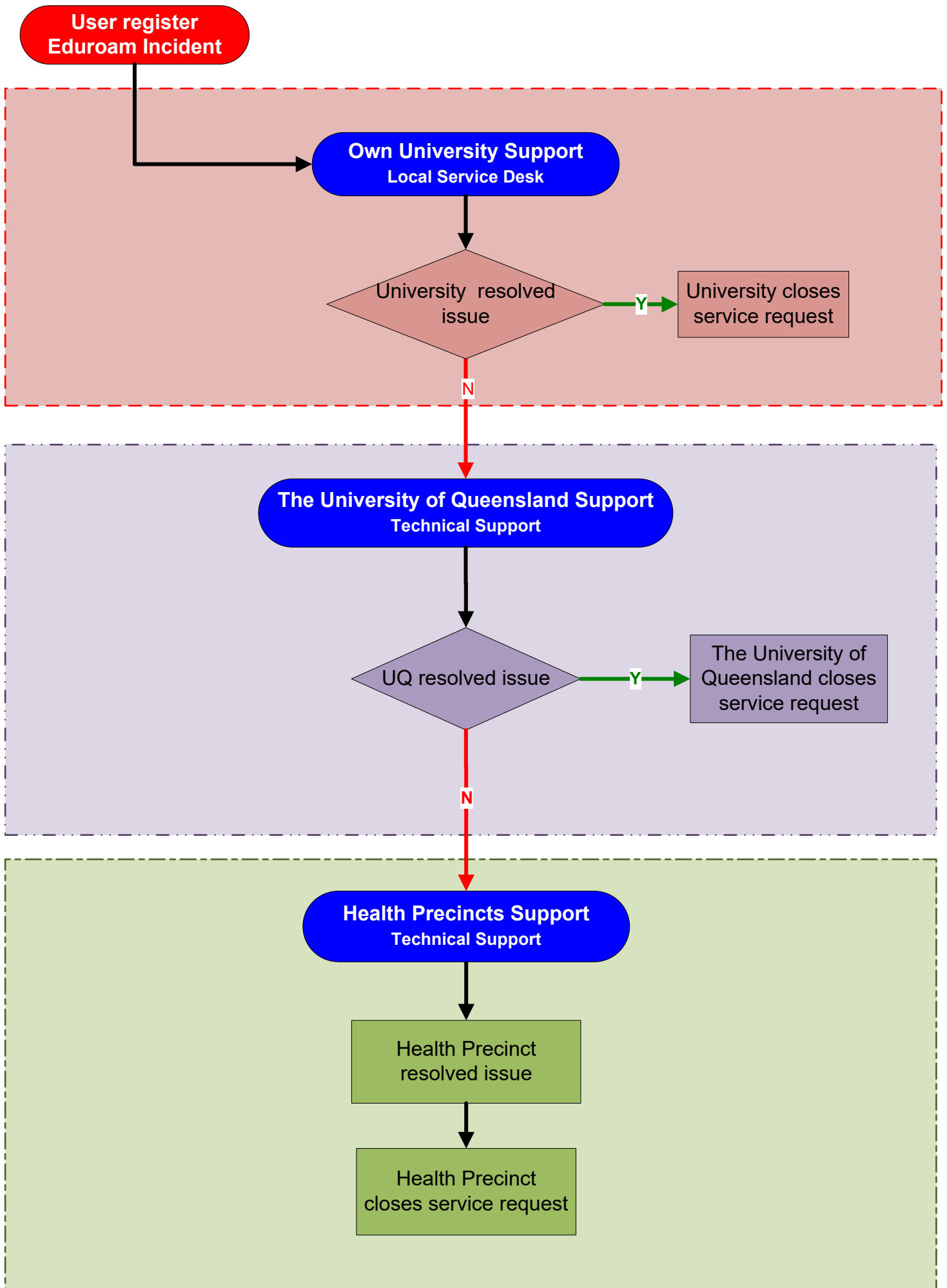
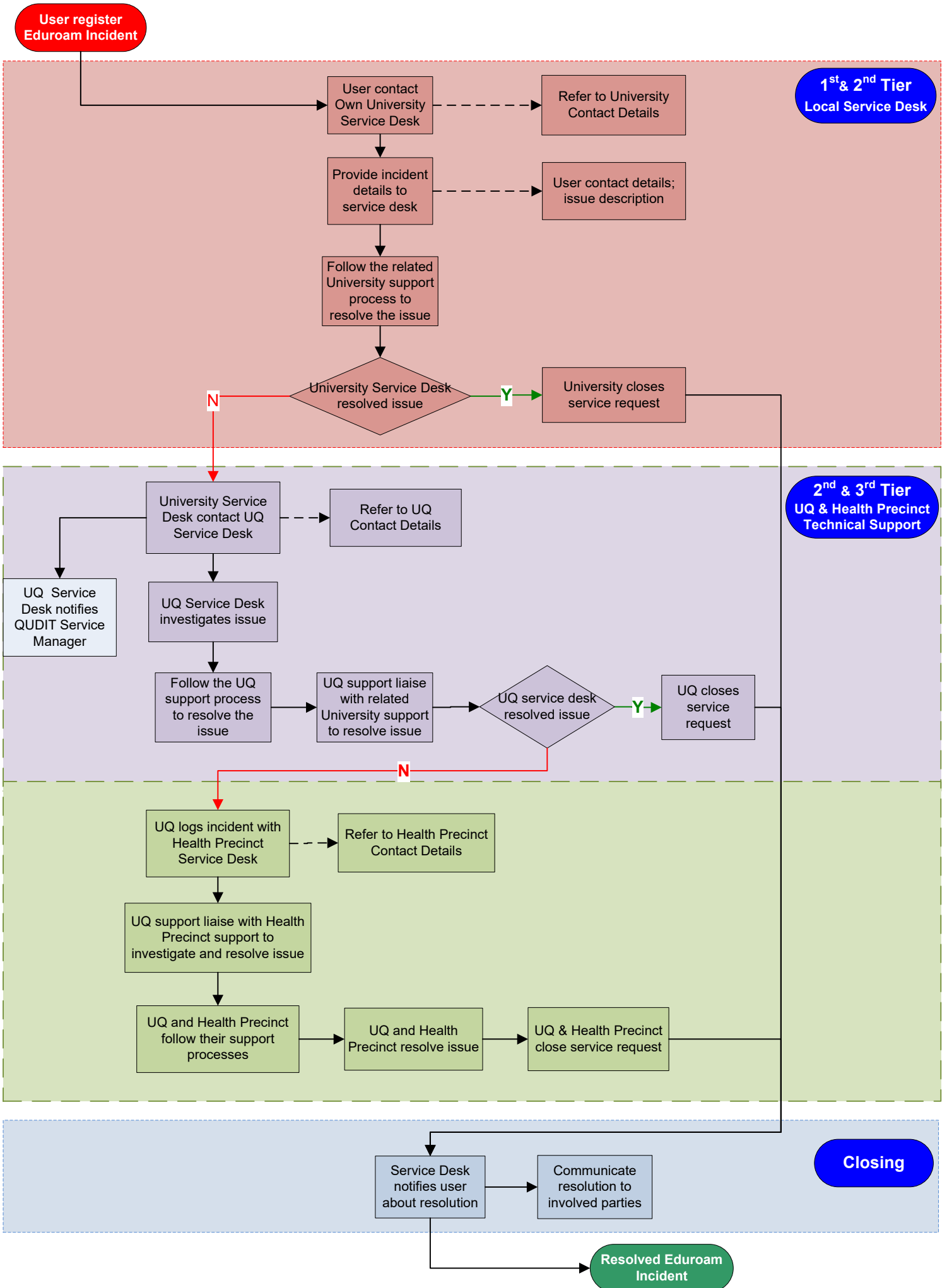


Health Precincts Eduroam Support Overview



Health Precincts Eduroam Support Process



Universities' Service Desk Contact Details

Australian Catholic University:

Service Desk Number: +61 7 3623 7272

Email: servicedesk@acu.edu.au

Australian Institute of Marine Science:

Service desk Number: +61 7 4753 4123

Email: helpdesk@aims.gov.au

Bond University:

Service desk Number: +61 7 5595 4444

Email: itservicedesk@bond.edu.au

Web: https://bond.service-now.com/computer_support/contact_us.do

Central Queensland University:

Service desk Number: +61 7 4930 9090

Email: tasac@cqu.edu.au

Web: <https://tasac.cqu.edu.au>

Commonwealth Scientific and Industrial Research Organisation:

Service desk Number: 1300 4 CSIRO (1300 4 27476)

Email: servicedesk@csiro.au

Griffith University:

Service desk Number: +61 7 3735 5555

Email: ithelp@griffith.edu.au

James Cook University:

Service desk Number: +61 7 4781 5500

Email: ITHelpdesk@jcu.edu.au

Queensland University of Technology:

Service desk Number: +61 7 3138 4000

Web: www.ithelpdesk.qut.edu.au (preferred option for logging incidents)

Email: ithelpdesk@qut.edu.au

Southern Cross University:

Service desk Number: + 61 2 6620 3698

Email: servicedesk@scu.edu.au

The University of Queensland:

Service desk number: +61 7 3365 6000

Email: itsupportdesk@its.uq.edu.au

University of Southern Queensland:

Service desk Number: +61 7 4631 2285

Email: usq.support@usq.edu.au

University of the Sunshine Coast:

Service desk Number: +61 7 5459 4455

Email: StudentITHelp@usc.edu.au

Web: www.usc.edu.au

Health Precincts Service Desk Contact Details

University of Queensland Service Desk Contact Details

Service desk number: +61 7 3365 6000

Email: itsupportdesk@its.uq.edu.au

Queensland Health Service Desk Contact Details (All QH Hospitals)

QH EOC number: 07 3646 9444

Email: ID_EOC@health.qld.gov.au

Ramsay Health Service Desk Contact Details (Greenslopes Hospital)

Qld Ramsay IT Service Desk number: 1800 243 903

Email: itservicedesksupport.rhc@ramsayhealth.com.au

Mater Health Services Service Desk Contact Details (Mater Hospital)

Service desk number: +61 7 3163 2000

Email: N/A – faults must be logged via telephone

UnitingCare Health Service Desk Contact Details (Wesley Hospital, St Andrew's War Memorial Hospital & The Sunshine Coast Private Hospital)

Service desk number: 1300 136 757

Email: myservicedesk@ucareqld.com.au

QUDIT Service Manager Contact Details

Queensland University Directors of Information Technology

Telephone: +61 7 3138 9957

Email: project.manager@qudit.edu.au