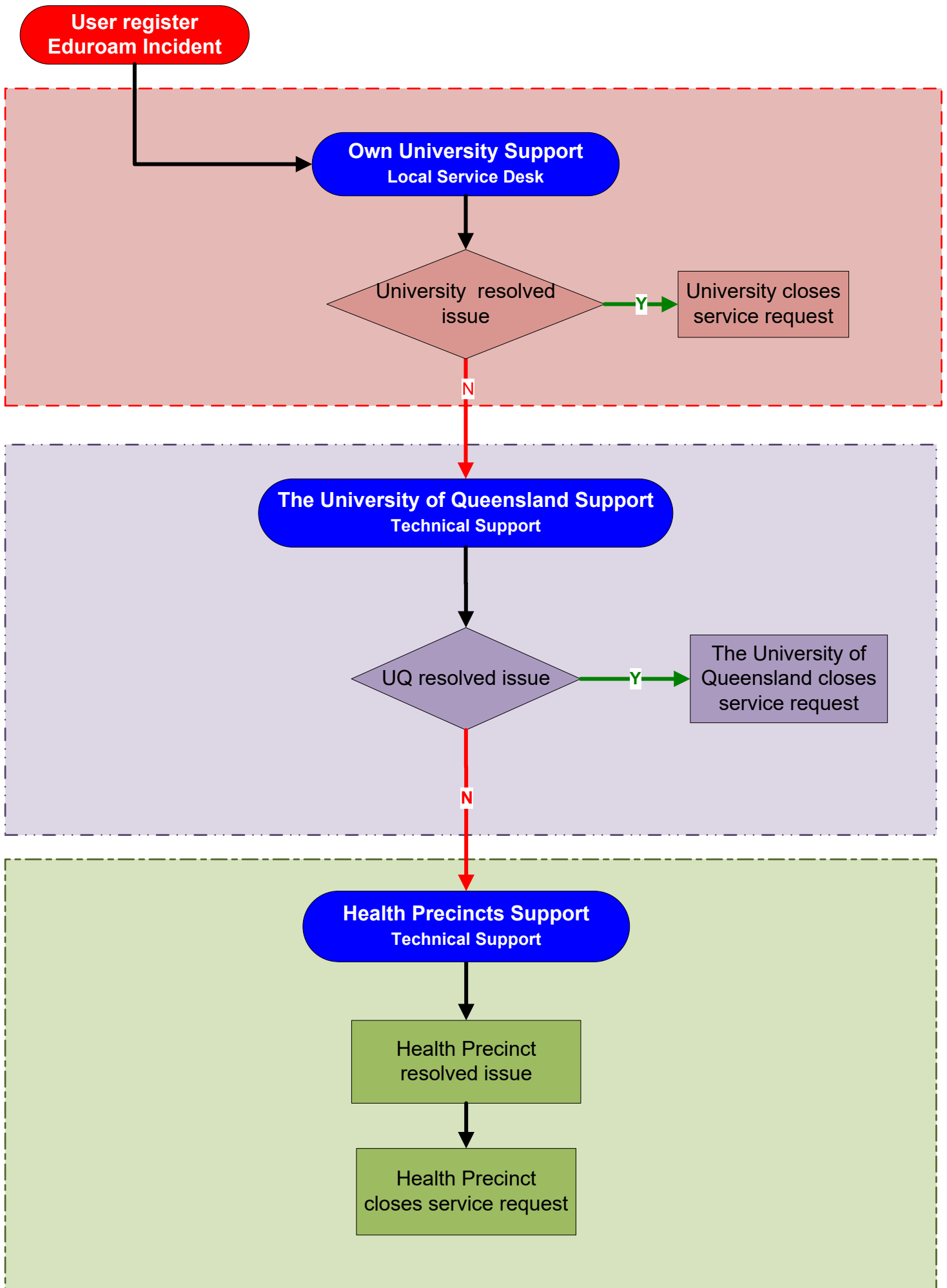
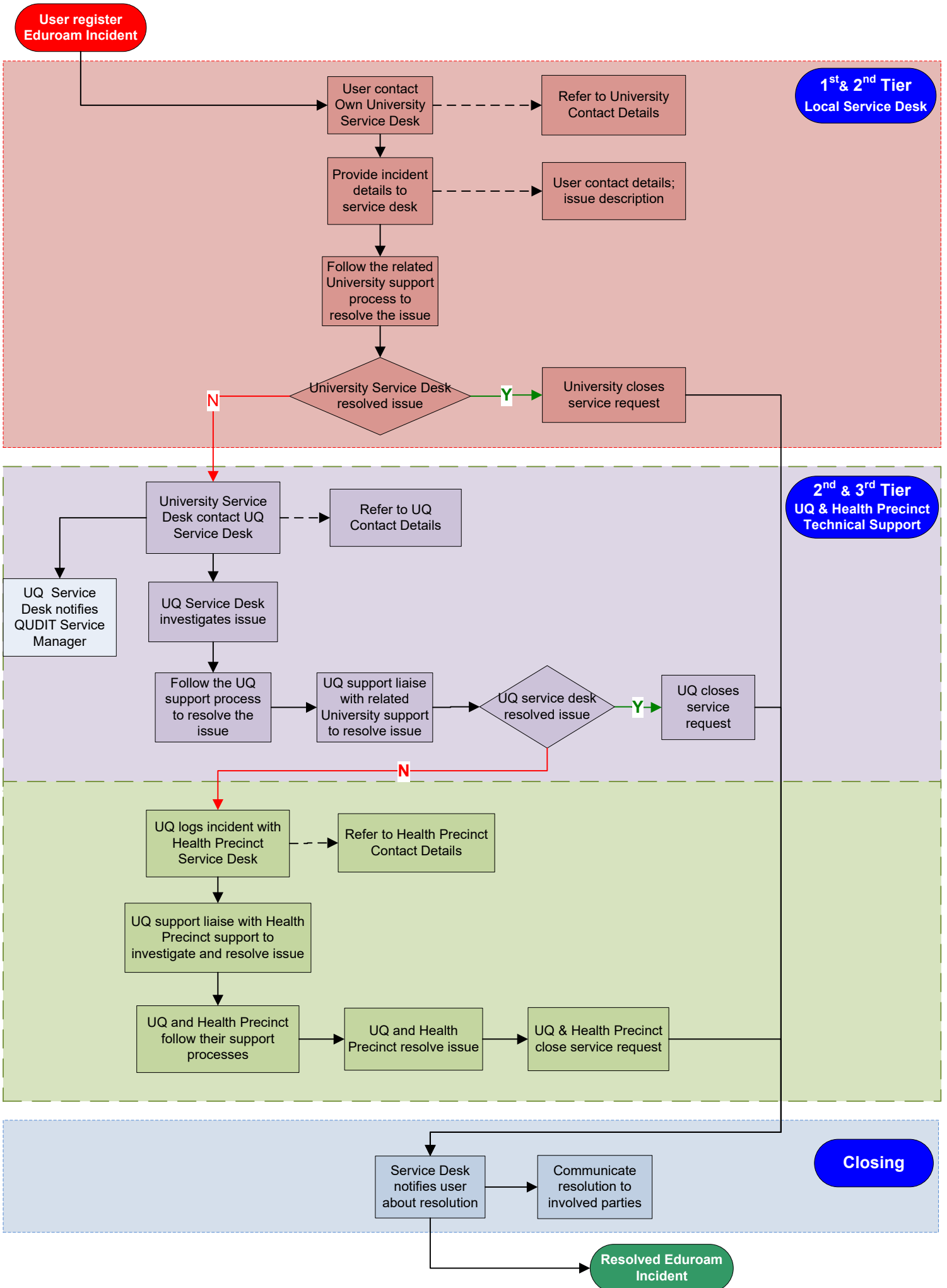


# Health Precincts Eduroam Support Overview



# Health Precincts Eduroam Support Process



## Universities' Service Desk Contact Details

**Australian Catholic University:**

Service Desk Number: +61 7 3623 7272

Email: [servicedesk@acu.edu.au](mailto:servicedesk@acu.edu.au)

**Australian Institute of Marine Science:**

Service desk Number: +61 7 4753 4123

Email: [helpdesk@aims.gov.au](mailto:helpdesk@aims.gov.au)

**Bond University:**

Service desk Number: +61 7 5595 4444

Email: [itservicedesk@bond.edu.au](mailto:itservicedesk@bond.edu.au)

Web: [https://bond.service-now.com/computer\\_support/contact\\_us.do](https://bond.service-now.com/computer_support/contact_us.do)

**Central Queensland University:**

Service desk Number: +61 7 4930 9090

Email: [tasac@cqu.edu.au](mailto:tasac@cqu.edu.au)

Web: <https://tasac.cqu.edu.au>

**Commonwealth Scientific and Industrial Research Organisation:**

Service desk Number: 1300 4 CSIRO (1300 4 27476)

Email: [servicedesk@csiro.au](mailto:servicedesk@csiro.au)

**Griffith University:**

Service desk Number: +61 7 3735 5555

Email: [ithelp@griffith.edu.au](mailto:ithelp@griffith.edu.au)

**James Cook University:**

Service desk Number: +61 7 4781 5500

Email: [ITHelpdesk@jcu.edu.au](mailto:ITHelpdesk@jcu.edu.au)

**Queensland University of Technology:**

Service desk Number: +61 7 3138 4000

Web: [www.ithelpdesk.qut.edu.au](http://www.ithelpdesk.qut.edu.au) (preferred option for logging incidents)

Email: [ithelpdesk@qut.edu.au](mailto:ithelpdesk@qut.edu.au)

**Southern Cross University:**

Service desk Number: + 61 2 6620 3698

Email: [servicedesk@scu.edu.au](mailto:servicedesk@scu.edu.au).

**The University of Queensland:**

Service desk number: +61 7 3365 6000

Email: [itsupportdesk@its.uq.edu.au](mailto:itsupportdesk@its.uq.edu.au)

**University of Southern Queensland:**

Service desk Number: +61 7 4631 1900

Email: [usq.support@usq.edu.au](mailto:usq.support@usq.edu.au)

**University of the Sunshine Coast:**

Service desk Number: +61 7 5459 4455

Email: [StudentITHelp@usc.edu.au](mailto:StudentITHelp@usc.edu.au)

Web: [www.usc.edu.au](http://www.usc.edu.au)

## Health Precincts Service Desk Contact Details

### University of Queensland Service Desk Contact Details

Service desk number: +61 7 3365 6000

Email: [itsupportdesk@its.uq.edu.au](mailto:itsupportdesk@its.uq.edu.au)

### Queensland Health Service Desk Contact Details (All QH Hospitals)

QH EOC number: 07 3646 9444

Email: [ID\\_EOC@health.qld.gov.au](mailto:ID_EOC@health.qld.gov.au)

### Ramsay Health Service Desk Contact Details (Greenslopes Hospital)

Qld Ramsay IT Service Desk number: 1800 243 903

Email: [itservicedesksupport.rhc@ramsayhealth.com.au](mailto:itservicedesksupport.rhc@ramsayhealth.com.au)

### Mater Health Services Service Desk Contact Details (Mater Hospital)

Service desk number: +61 7 3163 2000

Email: N/A – faults must be logged via telephone

### UnitingCare Health Service Desk Contact Details (Wesley Hospital, St Andrew's War Memorial Hospital & The Sunshine Coast Private Hospital)

Service desk number: 1300 136 757

Email: [myservicedesk@ucareqld.com.au](mailto:myservicedesk@ucareqld.com.au)

## QUDIT Service Manager Contact Details

### Queensland University Directors of Information Technology

Telephone: +61 7 3138 9957

Email: [project.manager@qudit.edu.au](mailto:project.manager@qudit.edu.au)