

Cloud Workshop - Agenda

2 May 2018

CQUniversity, 160 Ann Street, Brisbane – Level 21, Room 21.19

9:00 **Welcome & Introductions**

Warren Fraser, QUDIT Executive Officer

9:05 **Cloud Computing Terms**

NIST Definitions Refer to Appendix A (5 Minutes)

9:10 **Cloud Strategy Roundtable** *Refer to Appendix B.1*

ACU, CQU, GU, JCU, SCU, UQ, USQ, QUT (40 Minute session - 5 Minutes each)

9:50 **Azure Presentation and Discussion**

Justin Cook (40 Minute session)

10:30 Morning Tea

11:00 **SaaS Roundtable** *Refer to Appendix B.2*

ACU, CQU, GU, JCU, SCU, UQ, USQ, QUT (40 Minute session - 5 Minutes each)

11:40 **AWS Presentation and Discussion**

Steve Nicholl (40 Minute session)

12:20 Lunch

1:00 **PaaS Roundtable** *Refer to Appendix B.3*

ACU, CQU, GU, JCU, SCU, UQ, USQ, QUT (40 Minute session - 5 Minutes each)

1:40 **MOQdigital Consultancy Talk**

Mike Mitchell (40 Minute session)

2:20 Afternoon Tea

2:50 **IaaS Roundtable** *Refer to Appendix B.4*

ACU, CQU, GU, JCU, SCU, UQ, USQ, QUT (30 Minute session - 4 Minutes each)

3:20 **AARNet Offering**

Don Mackintosh (40 Minute session)

4:00 **Closing Comments**

Warren Fraser, QUDIT Executive Officer

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Appendix A: The NIST Definition of Cloud Computing (Extract from document - <http://doi.org/10.6028/NIST.SP.800-145>)

Cloud computing is a model for enabling ubiquitous, convenient, on-demand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction. This cloud model is composed of five essential characteristics, three service models, and four deployment models.

Essential Characteristics:

On-demand self-service. A consumer can unilaterally provision computing capabilities, such as server time and network storage, as needed automatically without requiring human interaction with each service provider.

Broad network access. Capabilities are available over the network and accessed through standard mechanisms that promote use by heterogeneous thin or thick client platforms (e.g., mobile phones, tablets, laptops, and workstations).

Resource pooling. The provider's computing resources are pooled to serve multiple consumers using a multi-tenant model, with different physical and virtual resources dynamically assigned and reassigned according to consumer demand. There is a sense of location independence in that the customer generally has no control or knowledge over the exact location of the provided resources but may be able to specify location at a higher level of abstraction (e.g., country, state, or datacenter). Examples of resources include storage, processing, memory, and network bandwidth.

Rapid elasticity. Capabilities can be elastically provisioned and released, in some cases automatically, to scale rapidly outward and inward commensurate with demand. To the consumer, the capabilities available for provisioning often appear to be unlimited and can be appropriated in any quantity at any time.

Measured service. Cloud systems automatically control and optimize resource use by leveraging a metering capability¹ at some level of abstraction appropriate to the type of service (e.g., storage, processing, bandwidth, and active user accounts). Resource usage can be monitored, controlled, and reported, providing transparency for both the provider and consumer of the utilized service.

Service Models:

Software as a Service (SaaS). The capability provided to the consumer is to use the provider's applications running on a cloud infrastructure². The applications are accessible from various client devices through either a thin client interface, such as a web browser (e.g., web-based email), or a program interface. The consumer does not manage or control the underlying cloud infrastructure including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.

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Platform as a Service (PaaS). The capability provided to the consumer is to deploy onto the cloud infrastructure consumer-created or acquired applications created using programming languages, libraries, services, and tools supported by the provider. The consumer does not manage or control the underlying cloud infrastructure including network, servers, operating systems, or storage, but has control over the deployed applications and possibly configuration settings for the application-hosting environment.

Infrastructure as a Service (IaaS). The capability provided to the consumer is to provision processing, storage, networks, and other fundamental computing resources where the consumer is able to deploy and run arbitrary software, which can include operating systems and applications. The consumer does not manage or control the underlying cloud infrastructure but has control over operating systems, storage, and deployed applications; and possibly limited control of select networking components (e.g., host firewalls).

Deployment Models:

Private cloud. The cloud infrastructure is provisioned for exclusive use by a single organization comprising multiple consumers (e.g., business units). It may be owned, managed, and operated by the organization, a third party, or some combination of them, and it may exist on or off premises.

Community cloud. The cloud infrastructure is provisioned for exclusive use by a specific community of consumers from organizations that have shared concerns (e.g., mission, security requirements, policy, and compliance considerations). It may be owned, managed, and operated by one or more of the organizations in the community, a third party, or some combination of them, and it may exist on or off premises.

Public cloud. The cloud infrastructure is provisioned for open use by the general public. It may be owned, managed, and operated by a business, academic, or government organization, or some combination of them. It exists on the premises of the cloud provider.

Hybrid cloud. The cloud infrastructure is a composition of two or more distinct cloud infrastructures (private, community, or public) that remain unique entities, but are bound together by standardized or proprietary technology that enables data and application portability (e.g., cloud bursting for load balancing between clouds).

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Appendix B.1: Cloud Strategy Roundtable

- Outline your organisation's position or strategy in relation to adoption of cloud computing and on-prem computing? How formalised is it?
- How are decisions made as to whether "something" is run via SaaS, PaaS, IaaS, on-prem? What are your main driving and inhibiting factors in relation to cloud adoption?
- What is your organisation's maturity with comparative cost analysis of cloud and on-prem options?
- Does your organisation have a (formal or informal) cloud security architecture?
- What's an example of an important real risk of cloud and what's an example of an over-emphasised perceived risk?

Appendix B.2: SaaS Roundtable

- Summarise the scope your organisation's use of SaaS.
- What has been your organisation's most successful foray into using SaaS? Why was it successful?
- What has been your organisation's least successful foray into using SaaS? Why did it have limited success?
- Overall with SaaS, what do you think is the main "gotcha"?

Appendix B.3: PaaS Roundtable

- Summarise the scope your organisation's use of PaaS.
- What has been your organisation's most successful foray into using PaaS? Why was it successful?
- What has been your organisation's least successful foray into using PaaS? Why did it have limited success?
- Overall with PaaS, what do you think is the main "gotcha"?

Appendix B.4: IaaS Roundtable

- Summarise the scope your organisation's use of IaaS.
- What has been your organisation's most successful foray into using IaaS? Why was it successful?
- What has been your organisation's least successful foray into using IaaS? Why did it have limited success?
- Overall with IaaS, what do you think is the main "gotcha"?